

JEMIMA NOEMI CORTES MORALES
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Spa / Wellness / Reductive Treatments / Mesotherapy / Body and face

PROFESSIONAL SUMMARY

Physiotherapist with 8 years of experience in aesthetics and wellness, specializing in body and facial reductive treatments, massage therapy and spa services. Experience in comprehensive care, health promotion and design of personalized plans. Initiative-taking, responsible and focused on continuous improvement and customer satisfaction.

EMPLOYMENT HISTORY

AKALI SPA.

2024

MASSAGE THERAPIST - PHYSIOTHERAPIST Jr.

- Manual reductive treatments. Metallotherapy and wood therapy.
- Facial cleansing with Laserre products.
- Relaxing and decontracting massage. Mixed massage.
- Intensive sales course, strengthening customer service skills and closing strategies.

VISUALFACE (ESTORIL, LAS CONDES).

2019 - 2020

THERAPIST – PHYSIOTHERAPIST

- Reductive body treatments, with advanced technology (Cavitation, Radiofrequency, Lipolaser).
- Facial cleansing and customer service, including follow-up and schedule coordination.

CONLASER (LAS CONDES- ÑUÑO A).

2019-2020

THERAPIST – PHYSIOTHERAPIST

- Diode laser hair removal and body slimming treatments
- Facial cleansing.
- Schedule management and organization. Flowww System

SPA EXPERIENCE (ANTOFAGASTA)

2018

THERAPIST – PHYSIOTHERAPIST

- Traditional and other massages. Relaxation, descontracturants Shiatsu in express chair, Geothermal with hot stones, cranium-feet, lymphatic drainage, postoperative drainage. Bambuterapia, Sabai Thai with herbal Pindas, Hijhama with cupping, exfoliations, and body wraps.
- Aesthetic appliances: ultra cavitation, body and facial radiofrequency, laser lipolysis, electrostimulation, hair removal with Intense Pulsed Light or IPL, Diode & Soprano Laser.
- Systems Agenda pro, Reservo, Office and advanced English.

OUTSTANDING SKILLS

2009-2024

- **Aesthetic Treatments:** Experience in massages, facial cleansing, and various aesthetic techniques and equipment.
- **Customer Service:** Focus on client education and providing quality service, ensuring satisfaction and loyalty. Proficiency in spa operations and client care.
- **Administrative Management:** Skilled in scheduling coordination, management software, and handling inquiries.
- **Effective Communication:** Ability to build meaningful connections with clients and understand their needs. Strong ability to work in multicultural teams.

ACADEMIC BACKGROUND

- **WFA Course. Wilderness First Aid Certification.** SV Capacitation. Chile. **2024**
- **University of Chile:** Spirometry for Health Professionals Course (40 hours). **2022**
- **Red-Learning:** Acute Respiratory Infections (120 hours). Advanced Airway Management and Rescue (70 hours). Personal Protective Equipment (60 hours). **2021**

- **U. de Chile:** Chronic Respiratory Diseases Course (100 hours). Respiratory Kinesitherapy in COVID-19 course (50 hours). **2019**
- **OTEC Save a life:** Basic Life Support, Cardiopulmonary Resuscitation, Automated External Defibrillator (40 hours) **2019**
- **Antofagasta University:** Bachelor's Degree in Kinesiology and Licensed Kinesiologist **2009-2017**

EMPLOYMENT REFERENCES

- **Carolina Segovia:** Physioterapist (ssegovia.ramirez@cornup.cl)
- **Samuel Reyes:** Physioterapist (+569 3091 4423 / samue.reyes.v@gmail.com)
- **Sindy Romo:** English (Tourism) teacher (+569 9147 2286)
- **Carlos Donoso:** English (Tourism) teacher (+569 6664 7329)
- **Stephanie Laferte:** Teleton Antofagasta Volunteer Coordinator (+56 55 268 3127)
- **Nicolás Pérez:** Teleton Santiago National Coordinator. Network Volunteering Team (+569 6334 9088).