

SKILLS

- Active listening
- Teamwork
- Communicative competence
- Proactivity
- Responsibility
- Leadership
- Time management
- · Adaptability to remote work

OTHER KNOWLEDGE

- Management of office package (Word, Excel, Power Point).
- Use of tools: Microsoft Teams, Google Meet,
- Use of Interbanking platform.
- Coordination of small groups (educational guide at the Buenos Aires botanist Carlos Thays).
- Study and work experience in Ireland. Current IELTS English certificate.

LANGUAGUES

Spanish-native

English- B2

Portuguese-B1

Italian - Currently studying- A1

French - Currently studying- Al

CONTACT



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Buenos Aires, Argentina.

ALDANA FLORES PÉREZ



Environmental sciences

Argentina.

ABOUT ME

A PRODUCTIVE YOUNG PROFESSIONAL WITH ACADEMIC TRAINING ORIENTED TO CARING FOR THE ENVIRONMENT. MY WORK CAREER HAS BEEN STRONGLY FOCUSED ON MANAGEMENT, **ADMINISTRATION AND CUSTOMER SERVICE. I RECENTLY EXPANDED MY PROFESSIONAL PERSPECTIVE BY WORKING AND** STUDYING ABROAD. LOOKING FOR A PROJECT IN WHICH I CAN CONTRIBUTE MY SKILLS. CURRENTLY, WORKING AT RACKET CLUB.

EXPERIENCE

BOOKING AGENT GrowPro experience (Remote) (Buenos Aires, Argentina)

- Process forms, orders and requests required by clients.
- Complete call notes and call reports as necessary and update them in the CRM

BARTENDER- BARISTA- WAITRESS **Beresford Hotel-Stephen's Green Club** (Dublin, Ireland)

- Classic cocktails.
 - Table service, management software management.
- Processed cash and card payments using POS terminals.

stock control.

JUNIOR ADMINISTRATIVE - BILINGUAL RECEPTIONIST

Independent Ship Accord

(Buenos

- Payment to suppliers, bank transfers.
- Corporate Email management.
- Invoice entry of invoices into the company's system.
- Coordination of national and international messaging.
- Use of Tango management software.
- International calls, use of switch.

BARISTA-WAITRESS-SELLER Havanna

(Buenos Aires, Argentina)

- Taking orders through the use of management software.
- Salon maintenance, product replacement and sales.
- Preparation of orders.
- New staff training.

EDUCATION

BACHELOR'S DEGREE IN ENVIRONMENTAL **SCIENCES**

University of Buenos Aires.

Currently writing graduate thesis.