


Contactos

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 Alt. Cdra 40 de la Av.
Peru, Perú

Acerca

Responsible , punctual and dynamic individual with a strong desire for continuous improvement. Thrives in collaborative group environments . Goal is to leverage knowledge and expertise in the assigned area to make a valuable contribution. Focus on efficiency and effective teamwork. Dedicated to achieving success and exceeding expectations in role.

Habilidades

- Over 20 year's of experience communicating with people all over the world in ENGLISH
- Strong ability to adapt to different cultures and provide language training to employees.
- Ability to translate documents from English to Spanish or vice versa

ARTHUR LOPEZ TRASMONTE

Experiencia

UCP LANGUAGES PERU SAC.

CSR - Dispatcher | 2022 - 2024

. Manage high call volumes, maintaining a professional demeanor during peak hours and efficiently multi-tasking in fast-paced environment. .

Educación

ESCUELA SECUNDARIA GRADUATED

I.E.P ROBERTO CLEMENTE MARKITAM | 1996 - 2000

ENGLISH C1 LEVEL SPANISH NATIVE

NIVEL ALTO EXIGENTE - ENGLISH C1 LEVEL

Answering customer calls to take delivery orders. Entering order details into a dispatch system. Assigning deliveries to available drivers based on route optimization. Tracking delivery progress and updating customers on estimated arrival times. Communicating with drivers via radio or phone to address any delivery issues. Handling customer inquiries and complaints related to deliveries.

Dispatchers work in many industries, including emergency services, transportation, and public utilities.