

# Arturo Gutiérrez Vázquez

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Tehuacán, Puebla, Mexico

Nationality: Mexican

Date of birth: February 10, 1991

Languages: Spanish, English and Italian



## Objective

With my past working experience, I am looking forward for a challenging career opportunity where my related experiences can be utilized, applied and be part of progressive and highly dynamic performing organization and be able to share my skills and abilities in promoting excellence and quality service.

## Education

Unidad Escolar Licenciado Benito juarez

**2022 - continue**

## Work Experience

### MSC Cruises

**August 2023 – February 2025**

- satisfy the guest's needs
- I was in charge of ensuring that the food arrived hot and clean to the guest
- Satinize my work area and keep it always clean
- Always have a good attitude and presentation towards the passenger

- Recommend the dishes of the day and suggest what type of wine you can have depending on the dish
- Keep a weekly inventory of the material used at the station

## **Salon Jarros**

**November 2020 –July 2023**

- Provided excellent customer service.
- Relayed and prepared food and beverage orders using safe food-handling techniques
- Maintained, stocked, and displayed food according to company policy.
- Maintained refrigerator temperature logs.
- Worked in a fast-paced environment waiting tables and simultaneously tending bar
- Cleaned and sanitized workstation and equipment
- Received inventory, and provided food and beverage supplies

## **Restaurant “Los Molcajetes”**

**March 2017- August 2020**

- Performed opening and closing duties as required
- Demonstrated accuracy in cashiering, cash handling, and credit card processing
- Operated and balanced a cash register, stocked shelves, and utilized FPOS
- Responsible for checking and recording register balance at the close of business
- Answered telephone inquiries, referred callers to dietary possibilities
- Restocked Storage areas, replenished items on shelves
- Cash handled; authorizes credit charges, balanced register, issue receipts, refunds, credits, or change due

## **El Merendero**

**June 2014 - December 2016**

- Answered telephone inquiries, referred callers to dietary possibilities
- Provide the perfect service experience for restaurant patrons

- Ensure the guest feels important and welcome in the restaurant
- Ensure hot food is hot and cold food is cold
- Adhere to timing standards for products and services
- Look for ways to consolidate service and increase table turns
- Present menu, answer questions, and make menu recommendations

## Skills

- Active Listening
- Adaptability
- Problem-solving
- Leadership
- Decision Making
- Critical Thinking
- Basic Computer Skills

## References

“Salon Jarros”  
2381025921

Adrián Merced Vázquez Lopez

Restaurant “Los molcajetes”  
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El merendero  
2381159611

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