

# Bibiana Veronica Alegre



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📍 Buenos Aires Argentina

📄 VISA C1/D holder

## 🌐 LANGUAGES

Native Spanish ● ● ● ● ●

English ● ● ● ● ●

Portuguese ● ● ● ● ●

## 🎓 EDUCATION

### Degree

IUPFA Buenos Aires

2016 – 2019 | Buenos Aires, Argentina

Criminal Investigation Degree

### Student

UADE

Marketing diploma

## 📄 CERTIFICATES

- STCW
- Crowd management/ Conflict management

## 👔 PROFESSIONAL EXPERIENCE

### Royal Caribbean International

Security staff

11/2024 – 05/2025 | MIAMI, Estados Unidos

Performed security duties onboard Symphony and Enchantment of the Seas cruises.

### PFA Federal Police in Argentina

Administrative Officer

01/2016 – 08/2024 | Buenos Aires, Argentina

Accounting and administrative support

## 🧠 SKILLS

Microsoft Office: (Word, Excel, PowerPoint, Email, Access) Fidelio Cruise Management system

Hospitality and excellent treatment with customers

Problem solving ability

Public speaking knowledge and skills

## 👤 PROFILE

As a crew member, consider my collaborative skills, enthusiastic, energetic, pleasant personality, high level in 3 of the most spoken languages, computer skills, ability to work independently and in a team. With experience in hospitality, handle inquiries, concerns and improving customers service experience. My commitment to excellence and satisfactory service makes me an eligible candidate in accordance the standard of brand of cruise lines targets