



# Franco Joel Ochoa

## CONTACT DETAILS

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Buenos Aires

## INFORMATION

- 18 years old
- Date of birth: 16/09/2006
- Marital Status: Single
- Children: No
- Ready to travel

## PERSONAL INFORMATION

Dynamic and passionate hospitality and tourism professional with experience in customer service and high-quality service. I am looking to join a team on a cruise ship where I can provide unforgettable experiences to passengers and contribute to the company's success. I am a native Spanish speaker and conversational English speaker, and I have experience working in other barbershops as an employee. I have great experience in customer service. I am willing to work in a dynamic and multicultural environment, and to adapt to the schedules and requirements of the cruise ship.

## WORK EXPERIENCE

### BARBER

*(October 2022– Present)*

Experienced and passionate barber, with a career that began at a young age. Over the years, I have perfected my skills in cutting, styling, and customer service. I understand the importance of providing personalized and high-quality service, and I strive to create a unique and satisfying experience for each client. My commitment to excellence and my ability to work under pressure have allowed me to build a loyal and satisfied customer base.

### DELIVERY SERVICE

*PedidosYa (January 2025 – Present)*

Verification and receipt of orders, customer service, and delivery. I also handled cash and credit card transactions. Through this role, I developed strong communication skills, learned to work effectively under pressure in a fast-paced environment, and honed my ability to meet tight deadlines.

## EDUCATION

**E.E.S.N MEDIA N°16**

**BACHELOR OF ECONOMICS**

(2019 – 2024)

## LANGUAGES

SPANISH	Native
ENGLISH	Conversational
PORTUGUESE	Basic