

KAYLIE SHARLEY MONTOYA MARTINEZ

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San Andres Island, Colombia

OBJECTIVE

I wish to apply for a job on a cruise ship, because it gives me the opportunity to travel, meet new people, learn new languages and other cultures, and it allows me to develop professionally and acquire new skills. I feel that it is an exciting and rewarding experience.

LANGUAGES

Spanish: fluent (speaking, reading, writing)

English: intermediate (speaking, reading, writing)

Creole: native language

PROFESSIONAL EXPERIENCE

2021 - 2022

LASA

GROUND ASSISTANT

DUTIES:

- Aircraft cleaning
- Passenger guide
- Provide parking and/or wingtip signals to incoming aircraft.

2023-2024

Kaunter-Satena

customer service assistant

DUTIES:

- TICKET SALES
- PASSENGER GUIDE
- BOARDING AND UNBOARDING PROCESSES
- PASSENGER CHECK IN

2024- ACTUALLY

ON VACATION

RECEPCIONIST

DUTIES:

- RECEPTION OF GUESTS
- CHECK IN-OUT
- PROVIDING INFORMATION
- RESOLVING QUESTIONS AND CONCERNS

COURSES AND CERTIFICATES

2023 Travel and tourism agent

Eati University

2023 Air and land line services agent

Eati University

2019 Basic knowledge of the English language

Infotep

REFERENCES

NAME: SHANNY WILLIAMS MYLES
SOCIAL COMMUNICATOR AND JOURNALIST
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