



Carla Olivia Zalocchi

UNIVERSITY TECHNICIAN IN TOURISM

**ADVANCED STUDENT IN BACHELOR'S DEGREE IN
TOURISM**

I am a proactive person, an excellent teammate, organized and responsible.

I am looking for a challenging and dynamic position related to tourism activity that allows me to demonstrate my skills and knowledge.

• **CONTACT**

Phone number: +542974329072

E-mail: Carlivia25@gmail.com

Address: Jorge Luis Borges 1631

• **JOB PERFORMANCE**

Sales and Customer Service at Autocredito
Caleta Olivia
August 2022 - February 2023

Municipal Tourism Director Caleta Olivia
March 2023 - December 2023

• **ACADEMIC TRAINING**

**National University of Southern
Patagonia**

University Degree in Tourism

Bachelor's Degree in Tourism

Grade point average 8.50

• **PROFESSIONAL PRACTICE**

Undersecretary of Tourism Caleta Olivia. Nov. 2021

Undersecretary of Tourism Caleta Olivia. Nov. 2022

• **LANGUAGE**

English

Advanced Oral Level.

Advanced Written Level.

• **COURSES**

Complete tourist English awarded by the
Ministry of Tourism of the Nation.

Communication in the sales process in
tourism (Customer service) dictated by the
National University of Southern Patagonia.

Environmental Dimension of the Sustainable
Development Goals dictated by the Ministry
of Environment and Sustainable Development
of the Nation

Human Resources dictated by the
International Business School.

• **WORK SKILLS**

Planning outdoor tourist activities.

Coordination of teamwork

Creation of circuits and itineraries.

Promotion and offering of tourist services.

Excellent quality in customer service.

Lectures at various institutions.

Guided tours specialized in natural and cultural
resources of the Patagonian Region.