

CURRICULUM VITAE

PERSONAL INFORMATION

Last Name and First Name: Luna, Lorena Noemí

Date of Birth: November 29, 1980

Nationality: Argentina

ID: 28.506.386

Marital Status: Single

Address: Ramón Carrillo 3264

San Andrés, Partido de San Martín, Buenos Aires

Currently residing at Malvinas Argentinas 217, Apartment 3, Morrison, Córdoba.

Mobile: (011) 5042-5262

Email: lorenaoneluna@gmail.com

Instagram: @esteticaterapia_moon

EDUCATION

Secondary Level

Degree: Business Administration

Institution: San José de Devoto

Graduation Date: December 1998

LANGUAGES

Basic English

COMPUTER SKILLS

Operating Systems: Windows

Word Processors: Microsoft Word

Spreadsheets: Excel

Databases: Access

Electronic Documents: Adobe Reader

Web Browser: Internet Explorer

WORK EXPERIENCE

Company: Healthy Body, Lorena Luna

Date: 2019 – Present

Activities:

Comprehensive and definitive hair removal (Linscan Diode 808)

Comprehensive manicure

Acrylic and gel sculpted nails

Semi-permanent nails

Perming, lash tint, and lifting

Microblading

Beautician

Mud therapy

Fangotherapy

Wood therapy

Wraps with cryogel and thermo gel

Lymphatic drainage

Body and facial treatments using advanced equipment, such as:

Cryolipolysis Plan Meditea

Facial and body radiofrequency

Body health

Body Up Pro Sculpting Double Head Marelli

Massage therapist

Holistic therapies: Reiki healer, energy channeller

Akashic Records readings, biodecoding

Company: Daylo Plas

Date: 2010 – 2019

Activities:

Teacher and examiner (Licensed):

Comprehensive hair removal

Comprehensive manicure

Acrylic and gel sculpted nails

Semi-permanent nails

Perming, lash tint, and lifting

Eyebrow profiling

Microblading

Egyptian Reflexotherapy ACRO – ACP

Beautician

Equipment-assisted therapy Levels I and II

Massage therapist

Professional and artistic makeup

Company: CRM S.A – Telefónica Móviles S.A

Date: 2003 – 2009

Activities:

Personal customer service

Sales and post-sales for individuals and companies

Backup (Leader substitution, staff support)

Billing control, fiscal management, and closure of accounts

Monitoring representatives to improve customer service under COPC standards

Inventory management of company products

Back-office operations

Event organization for internal staff and external clients

Company: SUPLE Servicios Empresariales S.A

Date: 2002 – 2003

Activities:

Personal customer service for MOVICOM BELL SOUTH, sales, and post-sales

Company: Tele Servicios y Marketing S.A

Date: 2000 – 2002

Activities:

Telemarketing services for MOVICOM BELL SOUTH in various campaigns related to customer service

Telemarketing services for NCR in cash register campaigns

TRAINING COURSES

Customer Service Training

Environmental Awareness

Comprehensive training in handling products for sale

COPC Course

Operating Systems Training

Leadership Training

Training on products commercialized by the company

I am interested in work to provide quality, well-being and excellence because it is an important audience.