



Having over ten years of experience in jobs related to hospitality and customer service, I have acquired a wide range of experience related to services, ranging from big institutions to small shops and renowned bars. This has given me an enormous capacity to adapt to different environments, routines and also a flexible attitude towards working collaboratively, sharing information and forging effective working relationships in order to meet deadlines and business objectives.

In all the roles I have worked in, I have learned duties related to basic accounting and how to develop strategies to improve the company's organizational structure regarding general goods storage, merchandise papers, and to think of new ideas in order to optimize everyday. These roles have also given me the opportunity to improve my customer service skills.



CONTACT

Phone: + 54 9 11 33 89 80 81

Email: tucimercedes@gmail.com

Nationality: **Argentina**



EDUCATION

Argentinian School of Photography

Tecnico Superior en la Imagen
Fotográfica - (2014-2016)

EFTI - International Center of
Photography and Film - Madrid,
Spain

Curso de Fotografía Creativa- digital y
analógica - (2013)

Aberdare College - Buenos
Aires, Argentina

Bilingual Bachelor - (1997- 2008)

MERCEDES TUCI



WORKING EXPERIENCE

Crain Walnut Shelling - California, United States

Seasonal Work (2021 - 2024)

- Data entry
- Quality control

Kimberley Hotel – Halls Creek, Australia

March 2018 – October 2018

- Job position: All rounder
- Tasks: Cash management and customer service in the restaurant, waitress and bartender.

Assurance Cleaning Services - Sydney, Australia

January 2018 – February 2018

- Administrative tasks

Meekatharra Accommodation Centre - Meekatharra, Australia

September 2017 – December 2017

- Job position: All Rounder work at Roadhouse
- Tasks: Chef/Kitchen Hand, Waitress, Cashier, Booking management and house keeping at caravan park.

Hotel & Restaurant SIX DEGREES - Albany, Australia

March 2017 – August 2017

- Job position: All rounder
- Tasks: Cash management and customer service in the restaurant, waitress and kitchen hand.

Pau Pei Cafe - Buenos Aires, Argentina

February 2015 – December 2016

- Job position: Waitress

Catering Company- Buenos Aires, Argentina.

Seasonal Work 2014

- Waitress and assistant at : Lollapalooza Festival - Great artists concerts - Events at Colón Theater

Rythm & Vines Festival - Gisborne, New Zealand

November 2011 – February 2012

- Job position: All rounder
- Tasks: Sale of early bird tickets, event promotion and cashier at the festival



LANGUAGES

Spanish - Native

English -

- Oral: **Advanced**
- Written: **Advanced**

Portuguese - Basic

Italian - Basic. Currently studying