



Deimer de la Cruz

Psychologist/sales expert.

Employment History

Iterum BPO

February 2024 – Current

Customer service and customer satisfaction

Supervisor: Yenifer Caballero

+573203613012

IGT Solutions

March 2024 - November 2024

Customer service and customer satisfaction

Supervisor: Alej Oviedo

Contact: +57 314 3440054

Starboard

March. 2022 – January. 2024

Sales communication services, customer service and customer satisfaction

Supervisor: Daleia Williams

Contact: 7868457490

EDUCATION

Universidad Nacional Abierta y a Distancia.

Psychology

December 2021

Francisco Jose de Caldas School

Bachelor on Liberal Arts

December 2010

About me:

Psychologist and sales expert with 7+ years of experience on the customer care and customer satisfaction industry, as part of my career I have developed communication skills to understand and analyse customer needs in many niches of market.

I want to keep learning and instruct myself to improve my knowledge on the business to keep growing professionally

CONTACT INFORMATION

☎ Phone: +57 3143897373

📍 Address: Cr. 81A # 13D-10

✉ E-mail: Enrique_dlacruz@outlook.es

Languages

English: Fluent

Spanish: Native

Skills

Customer Service

Sales

Communication skills

Team work