# YADER DANIEL HERRERA ACOSTA



### PROFILE

I have studies in music and hospitality area as a barista and gastronomy, which has allowed me to work in different countries. I currently work as a bilingual agent in a multinational company in Colombia. I am a responsible person with great commitment to what I do.

Address: Bogotá – Colombia Mobile: +57 3229232790 Email: danielherrerartt@gmail.com Date of birth: 28 August 1996 Nationality: Colombian Language: Spanish – English

## **EDUCATION**

Es Dubai General English course (29/08/2021 - 7/07/2022)

Operational Cruise Course Certificate Hospitality Academy (2020)

Gato Dumas (Gastronomy School) Barismo (03/02/2019 – 01/08/2020) SCA (The Specialty Coffee Association) Barista Skills (15/11/2019)

Zipaquirá institute of culture Musician – violinist (2011-2016)

Boston college High School Diploma (2014)

## WORK EXPERIENCE

### **Teleperformance - Bogota, Colombia**

01/04/2024 - Currently Job Bilingual Agent – Call Center In this multinational I work as a bilingual agent providing technical support to clients from the USA and Canada.

## **Damac Properties – Dubai, UAE**

01/07/2023 – 15/03/2024 Brand Ambassador In this company I worked as a sales agent for Damac properties, one of the most important real estate companies in UAE.

## Al Habtoor Group – Dubai, UAE

15/09/2021- 30/06/2023 Barista - Waiter In this company in UAE, I worked as a barista and waiter in different restaurants at Al Habtoor group in the city of Dubai.

## Rosal Coffee – Bogota, Colombia

15/03/2017 – 15/07/2021 Barista - Waiter In this coffee shop of the specialty coffee, I worked as a barista and waiter.

#### Animation of musical events

2014 - 2025 Musician – Violinist This is an alternative job that allows me to perform music at different social and recreational events in different countries.