

# Yara Luna Rosa

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## Objective

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To work as a massage therapist on board, offering excellent service, adapting to new challenges, and continuously improving my professional skills while supporting the guests' well-being during their journey.

## Experience

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- Neo Geo Family** 01/2015 - 01/2022  
Supervisor  
Recruitment, financial closing, inventory control, reporting, team leadership, customer care and goal management.
- BM Maquiagem** 04/2021 - 12/2021  
Sales consultant  
In-store and online sales and customer support
- Amadi Spa** 02/2024 - 09/2024  
Massage therapist  
Facial cleansing, diamond peeling, lymphatic drainage, ayurvedic massage, candle massage, shiatsu, hot stones, reflexology, 4-hand massage, relaxing massage and sports massage.
- Buddha Spa** 10/2024 - 05/2025  
Massage therapist  
Facial cleansing, lymphatic drainage, ayurvedic massage, candle massage, shiatsu, reflexology, relaxing massage, sports massage, brazilian massage, indian head and quick massage.

## Education

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- Senac Vila Prudente** 2024  
Technical Degree in Aesthetics
- Senac** 2023  
Quick massage  
36h

## Skills

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- Sales, spa protocols and hygiene standards, customer service, teamwork, conflict resolution and client retention.

## Languages

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- Portuguese - Native / English - Intermediate / Spanish - Basic