



ANASOFIA GONZALEZ

MARKETING AND BUSSINES

Fecha de nacimiento: 18/11/2000

Edad: 24

Nacionalidad: Mexicana

CONTACT



(998) 388- 0670



gonzalezmrtz0@gmail.com



AV.135 Retorno Rio bec #4
Cancún Quintana Roo



LANGUAGES

English
Spanish



SKILLS

- Effective communication
- Creativity
- Organizational skills
- Empathy and patience
- Teamwork
- Conflict resolution

SOBRE MÍ

I am a professional with over two years of experience in the hospitality industry, particularly in customer service and children's entertainment. My goal is to continue developing my skills in guest relations and contribute my experience and passion for children's well-being in a dynamic, educational setting, ensuring a positive and enriching experience for all children under my care.



ACADEMIC BACKGROUND

UNIVERSIDAD DE QUINTANA ROO

Licenciatura en marketing y negocios

2019 – 2023



WORK EXPERIENCE

ANFITRIONA- ORIGINAL GROUP

2021-2024

Provided customer service in the beverage sector, focusing on exceeding guest expectations.

Participated in entertainment activities to ensure guests enjoyed their stay, encouraging repeat visits.

Sold non-inclusive packages, effectively presenting additional options to clients.

HOOTERS GIRL- HOOTERS MEXICO

2019-2021

Provided fast, friendly, and accurate beverage service in a high-volume, fast-paced restaurant environment.

Demonstrated classic cocktail knowledge and offered personalized drink recommendations based on guest preferences.

Increased average ticket sales through strategic upselling of beverages and combos.