



ANGELYN RODRIGUEZ

B I L I N G U A L H O T E L I E R



13/01/1993



angelynrogui@gmail.com



300-7191297



Tv.69 32A148 Barrio Olaya
Herrera

ABOUT ME

Passionate about the hotel industry. I have been working in the tourism sector for 13 years.

I excel in having excellent communication with guests and colleagues, with a purely professional approach.

WORK EXPERIENCE

Concierge and Receptionist

Mustique SAS / 9 de september 2024 - February 2025

- Customer service
- Personnel Management
- Zeus management

Administrative Assistant

Huespedia / July 2023 - January 2024

- Providing quotations for potential clients
- Contacting new potential projects
- Telephone and personalized customer service

Customer service focused on children

Hyatt Regency Cartagena/ May 2021 - July 2023

- Personalized attention to early childhood
- Problem solving and answers to clients' doubts and queries.

Recreationist and Dancer

Hotel Las Americas / June 2012 - June 2020

- Attention to guests for their enjoyment and reception of complaints or requests.
- Making schedules for recreational staff
- Dancer. Performing shows and receptions.
- Support to team coordination.



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HOTELERA BILINGÜE



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ACADEMIC DATA

Universidad de Cartagena

Professional Technician in tourism and hotel operation

Centro Colombo Americano

English in 2015 - I am currently culminating a language upgrade.

Colegio Moderno del Norte

High School

SKILLS

- Good communication
- Responsibility
- Problem solving
- Commercial spirit
- Excellent attitude and willingness to learn.

LANGUAGES

SPANISH

Native

English

Intermediate - High