



CARLA HOFMANN

CONTACT INFORMATION

Phone number: 2944 63 8047

Email: hofmanncarla123@gmail.com

Address: Adolfo Alsina 1818. CABA

Birthdate: 03/11/2000

Availability: Full time

Cabin crew license and CMA

Driver's license: B1

Valid passport

ABOUT ME

I am an efficient, responsible, and dedicated person. I seek to develop professionally in a position that aligns with my acquired knowledge and enhances my personal skills. I adapt easily to any circumstances and enjoy teamwork.

LANGUAGE

Spanish: Native

English: Advanced

Portuguese: Advanced

WORK EXPERIENCE

Be Local Argentina. 2023 - Present

Guest Service Agent

Manage reservations through Airbnb.

Coordinate check ins/outs, providing efficient service.

Communicate effectively with guests, offering assistance and exceptional customer service.

Resolve conflicts and address guest concerns promptly to maintain satisfaction.

Apart Sol Bariloche. 2021 - 2023

Receptionist

Assist guests with check in and check out procedures.

Manage reservations using hotel management software.

Collaborate with housekeeping and maintenance teams to ensure rooms were ready and met quality.

Resolve issues and guest inquiries.

Handle payments

Provide information about local attractions and services

EDUCATION

Alas para Latinoamérica - 2022

Cabin crew

AMAIP - 2023

Personal trainer and strength training instructor.

Functional training instructor.