

# AILEEN DEL PILAR SAN MARTIN PEREZ

English teacher

## OBJECTIVE

Motivated professional with a passion for diverse cultures and excellent communication skills. Seeking to contribute to a dynamic cruise environment by providing exceptional service and fostering positive guest experiences, leveraging my background in customer service, education, and hospitality.

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## CONTACT

Concepción, Chile  
aileen.sanmartin0830@gmail.com  
+56956810269  
Date of Birth: August 30, 1999  
Nationality: Chilean

## LANGUAGES

- Spanish: Native
- English: Advanced

## SKILLS

- Communication
- Customer Service
- Problem-Solving
- Adaptability
- Teamwork

## ▶ EXPERIENCE

### ENGLISH TEACHER

Dichato School, Chile.  
March 2023 – January 2025

- Taught English to students aged 3 to 15 using creative methods and games.
- Collaborated with educators to create engaging, dynamic lessons that encouraged active participation.

### ENGLISH TUTOR

Concepcion, Chile  
January 2021 – Present

- Provided personalized English tutoring to students of all ages, focusing on grammar, vocabulary, and conversational skills.
- Designed tailored lesson plans to meet individual learning goals and improve language proficiency.

### WAITRESS

Restaurant Punta de Parra, Chile.  
January 2022 – December 2022

- Provided attentive customer service by taking orders and serving food and beverages.
- Worked closely with the kitchen and other staff to ensure smooth operations and high levels of guest satisfaction.

### HOUSEKEEPING ATTENDANT

Hotel Italia, Chile.  
January 2019 – January 2021

- Responsible for cleaning and maintaining guest rooms and common areas, ensuring a comfortable stay for all guests.
- Attended guest requests and provided excellent service to enhance their experience.

### WAITRESS

La Chinita Restaurant, Chile.  
February 2017 – January 2019

- Assisted customers by taking orders, serving food and drinks, and ensuring a pleasant dining experience.
- Delivered excellent customer service by maintaining a friendly and professional demeanor.

## ▶ EDUCATION

Bachelor's Degree in Education (English Pedagogy)  
Universidad Andres Bello, Concepción, Chile 2019 – 2022