



EULISER MARTINEZ

TOURISM BUSINESS MANAGEMENT

WORK EXPERIENCE

**Hotel Waldorf Astoria Los Cabos Pedregal.
Call Center & Guest Services Agent. (4 years)**

Majordomo Supervisor (2 years)

Butler Coordination, overseeing operational control in relation to fractional owners, inclusive services, and storage.

Housekeeping coordinator (2 years)

Room Operations Coordination, inventory control, guest services, and alignment with the entire staff and their activities.

EDUCATIONAL LEVEL

Universidad UGC

Graduate of the University of the Gulf of California, holding a Bachelor's degree in Tourism Business Administration.

COURSES

- PBX- OPERA- SMS- ONQ
- H Distinction (Distintivo H)
- Forbes Standards
- Butler Service in Ultra-Luxury Resorts
- Computer Systems
- Marketing
- Database

PROFESSIONAL REFERENCES

Raul Romero
Human resources Manager
raul.romero@waldorfastoria.com

Viridiana Aviles
Housekeeping Director
extensión 5032
viridiana.aviles@waldorfastoria.com

Roberto Becerril
HOA Manager
extensión 5143
roberto.becerril@waldorfastoria.com

PROFESSIONAL SUMMARY

An individual of high integrity, responsibility, and great generosity. With over 20 years of experience in hospital development environments, gaining extensive knowledge in the industry

SKILLS

- Oral Communication
- Public Relations
- Personnel Management
- Operational Coordination
- Customer Service
- English Language Proficiency
- Microsoft Office Suite Proficiency

TO CONTACT ME

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