Francisco Eduardo Serra Pereira

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Professional Summary

Versatile and hardworking professional with one year of experience in hospitality, housekeeping, retail, general labor, and window cleaning. Recognized for strong work ethic, attention to detail, and ability to adapt to various tasks and environments. Committed to maintaining high standards and ensuring customer satisfaction.

Core Skills

Efficient housekeeping and cleaning practices.

General labor and manual handling expertise.

Retail customer service and teamwork.

Window cleaning (residential and commercial).

Effective communication and time management.

Strong adherence to safety and quality standards.

Professional Experience

General Labourer

Freelance | Melbourne, Australia

January 2024 – Present

Assisted in moving materials, assembling furniture, and maintaining workspaces.

Operated tools and adhered to workplace safety protocols.

Delivered quality results within deadlines.

Housekeeper

Independent Contractor | Melbourne, Australia

Cleaned and maintained guest rooms, ensuring high hygiene standards.

Delivered timely and efficient service to enhance customer satisfaction.

Followed health and safety protocols in all cleaning tasks.

Retail Assistant

Freelance | Melbourne, Australia

Supported customers with inquiries, purchases, and returns.

Organized inventory, restocked shelves, and maintained store cleanliness.

Built positive customer relationships through effective communication.

Window Cleaner

Self-Employed | Melbourne, Australia

Cleaned windows for residential and small commercial properties.

Used specialized tools to ensure streak-free finishes.

Received positive feedback for thorough and professional work.

Education and Certifications

High School Diploma or Equivalent

Workplace Safety Training (e.g., White Card, if available)

Working at Heights Certification (if applicable)

Languages

Fluent in English and Spanish.

I have been working Freelance from February 2017 until July 2023 in Melbourne, Australia whenever I wasn’t working on my profession as telecommunications technician in different roles and industries through the years, I can say I have a year in a half working as Freelance