

# "Gleyni Berangel Monegro Alvarez"

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I am seeking a competitive and challenging environment where I can serve your organization and establish an enjoyable career for myself, I want to be part of the success in an environment of growth and excellence and I want a highly rewarding career where I can use my skills and knowledge to help the company.



## Experience

**Kids Club Assistant in the Entertainment Department in the Hilton Hotels & resorts (Playa Nueva Romana, in Bayahibe Dom. Rep.)-From March 2021 to July 2022.**

- My work responsibilities include arranging children's events like (camping, silence party, picnic, face painting, Spanish classes, circus shows, etc.), maintaining clean toys and equipment, babysitter's service and safeguarding the children. Besides, control the entrance and exit and handle the sign in and sign out procedures.

**Quality control inspector in the General Directorate of customs (DGA)- From April 2019 to March 2021**

- Quality control inspectors monitor quality standards for nearly all manufactured products, including foods, textiles, clothing, glassware, motor vehicles, electronic components, computers, and structural steel... Inspectors in these firms monitor the equipment, review output, and conduct random product checks.

**Operator in Room Dining Service & Hostess in The Lago Grill Restaurant in Casa de Campo Resorts and Villas-From November 2022 to the current date.**

- In-Room Dining Operator will accurately take food and beverage orders from the guest and must successfully punch in the orders and relay all details to the Captains and servers for timely delivery. A Host or Hostess makes sure that their guests feel welcomed, cared for, and valued. They create a warm and welcoming environment for patrons from the moment they enter the establishment. Hosts or Hostesses typically provide menus, take names for reservations and answer the phone.

## Highlights

- Results-oriented
- efficient in customer service
- Organizational capacity
- Operability and commitment
- excellent at communication and public speaking
- Ability to motivate staff and maintain good relations
- Resistance to stress
- Good manners
- Proficient in Word, Excel and Power Point

## Education

Bachelor's degree in modern languages major English:  
Autonomous University of Santo Domingo (UASD)

## Certifications

- Russian by Immersion
- English by Immersion
- Informatics
- Rest waitress & Bartender
- Customer service
- Sales in entrepreneurship