



Sofía Duran

PROFILE

I am an organized and communicative person, focused on the details.

My center of attention on safety and empathy will ensure positive flight experiences.

Able to handle multiple responsibilities, with a focus on customer service and a constant learning attitude.

My passion for aviation drives my dedication to offering a high quality service.

COMPETITIONS

- Intermediate English.
- Basic Portuguese.
- Basic LSA (Argentine Sign Language).

CONTACT

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UBICATION: Vicente López , Buenos Aires Argentina.

DOCUMENTATION

- License processed : 46360345
- Current CMA.

EXPERIENCE

11/2022- 04/2023 D-STROY clothing store, Palermo.

- Customer service: resolution of queries and problems in the garments section. Handling of returns and/or exchanges.
- Advice: product offer, recommendations and suggestions To customers.

6/2023- currently: PROMOTER.

- Interaction with customers: provide information about the products.
- Effective communication: good communication with the team of promoters to ensure role changes in an organized way during promotional events.
- Preparation of reports: preparation of detailed reports on customer participation, the sales generated and the return on investment.

STUDIES

- APR course (executive aviation crew) CEDEBA, 2024.
- Passenger cabin crew, wings for Latin America, 2023.
- Lifeguard training career (in progress) MVL, 2024.
- CPR course, MVL 2023.
- First aid course, MVL 2023.
- Secondary baccalaureate Spanish institute Virgen del Pilar, 2022.

APTITUDES

- Proactivity.
- Vocation of service.
- Leadership
- Adaptability.
- Resolute.
- Patient.
- Versatility.