



JULISSA PERLAZA SOLIS

MARKETING AND INTERNACIONAL BUSINESS

LANGUAGES

- English intermediate
- Spanish native

EDUCATION

Jan. 2019 - Apr. 2024

- Sergio arboleda university
- Professional in Marketing and International Business

2017

- Biffi La Salle School
- High School Graduate

CERTIFICATIONS

- Business Models in the Digital Era - University of Salamanca, Spain - Jun. 2022
- Marketing Innovative Products and Services - edX - Aug. 2023

SKILLS

- Digital Marketing
- Assertive Communication
- Customer Service
- Sales

CONTACT

- 302 852 9801
- julissaperlaza37@gmail.com
- 081001, Puerto Colombia, Atlantico

Professional in marketing and international business with a focus on assertive communication and a strong commitment to excellence in customer service. My academic background has provided me with a solid foundation in marketing strategies, market analysis and global business management.

WORK EXPERIENCE

Operational Analyst, Superlikers

Sep. 2022 - Jul. 2024

- Establish or maintain cooperative relationships with community representatives, consumers, employees, or public interest groups.
- Review tickets, data analysis, and call center operations. Collaborate and work in unity with other members of the administrative department.
- Regularly present reports and relevant evaluations on assistance tasks.

Administrative Cashier, Restaurant La Cocina de Luz

Oct. 2018 - Mar. 2020

- Payment to suppliers, inventory management, and company procedures. Prepare work schedules for staff.
- Operate cash registers to accept payments for food and beverages. Hire, train, and supervise food and beverage service staff.
- Conduct marketing and advertising services.

REFERENCES

Cenira Rodriguez

Lawyer, AG business strategy

Teléfono: 302-4163770

Haddi salazar

Professional in international business

Teléfono: 302-4647516