



# LUCIA PIANA

SWORN TRANSLATOR IN ENGLISH  
STUDENT

## EDUCACIÓN

2020 - Present

**Sworn Public Translator in English**

UADE University

2014 - 2019

**Bachelor's Degree in Economics and Administration**

Sagrada Familia D-108 Secondary School

## COURSES

2023

**Films and videogames dubbing**

UTN - Elearning total

2023

**AudioDescription For Visually Impaired People**

UTN - Elearning total

## LANGUAGES

Spanish - Native

English - Advanced

## SKILLS

Microsoft Office pack

Trados SDL

Great verbal and written communication

## CONTACT

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Palermo, CABA.

## ABOUT ME

I am eager to embark on my initial experience as a translator. I regard myself as a responsible, organized, and dedicated person with the ability to swiftly adapt to new challenges. My career goal is to further develop my expertise in a professional environment where I can utilize both English and Spanish. I am committed to performing assigned tasks with the highest level of responsibility and dedication, adapting to the required methodologies, and contributing effectively to team collaboration.

## WORK EXPERIENCE

### HEAD CASHIER

2023 - 2024 (Work & Travel Program) | Winn Dixie, Inc., Florida, USA.

- Handling Customer Transactions. Assisting with complex transactions, returns, exchanges, and addressing customer inquiries or issues.
- Training Staff. Training new cashiers on the register systems, customer service protocols, and other company procedures.
- Cash Handling and Balancing. Ensuring the accurate handling and recording of cash, credit card, and other payment methods. Balancing cash registers at the end of shifts or the business day.
- Customer Service. Providing excellent customer service, resolving disputes, and maintaining a positive shopping experience for customers.

### RETAILER

2020 - 2021 | Aguarà Regionales, Federacion, Entre Rios, Arg.

- Inventory Management: Maintaining appropriate stock levels, ensuring that popular products are always available while minimizing excess inventory.
- Sales and Marketing: Promoting products through advertising, sales promotions, in-store displays, and online marketing. Retailers often use various strategies to attract and retain customers.
- Store Management and Operations: Overseeing the day-to-day operations of the retail space, which can include staffing, maintaining a clean and safe environment, and managing store logistics.