

# CURRICULUM VITAE

FULL NAME	SAMUEL MEDINA ESPITIA
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NATIONALITY	COLOMBIAN
PASSPORT	IN TRANSIT
SEAMAN BOOK	IN TRANSIT



- **PROFILE PROFESSIONAL:**

I AM A PROFESSIONAL IN CUSTOMER SERVICE DUE TO I HAVE BEEN WORKING AS A FINANCIAL ANALIST (VISA). I ASSIST EVERY CARDHOLDER WHICH CONTACT WITH VISA ABOUT FINANCIAL TROUBLE. THAT MEANS I RECEIVED EVERY REQUEST FROM THE BANKS FROM THE SITUATION CARDHOLDER HAVE SUFFERED. IN ADDITION I HAVE HAD SALES EXPERIENCE AS A SELLER FROM MEDPLUS PREPAID MEDICINE.

I AM DYNAMIC, COLLABORATIVE PERSON WHO ENJOYS WORKING AS PART OF A TEAM, BEING PUNCTUAL, RESPONSIBLE AND COMMITTED TO CUSTOMER SERVICE WITH A FOCUS ON ACHIEVING OBJECTIVES.

- **EDUCATION**

- **SECONDARY SCHOOL: COLEGIO LUIS CARLOS GALAN SARMIENTO (COLOMBIA-BOGOTA)**  
(2017-2022)
- **ENGLISH INSTITUTE: ACADEMIA DE IDIOMAS SMART**  
(2022-2024)
- **AERONAUTICAL MAINTENANCE TECHNICIAN**
  - **(TECHNICAL CARRER)**  
(2022-2024)

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**- WORK HISTORY**

- **TELEPERFORMANCE (COLOMBIA)**  
FINANCIAL ANALIST (2024)
- **MEDPLUS (COLOMBIA)**  
TELEMARKETING OPERATOR (2023)

○ **LANGUAGES**

- SPANISH (MOTHER TONGUE)
- ENGLISH (C1-ADVANCED)

**- COMPUTER SKILLS**

- WORD AND EXCEL (INTERMEDIATE)
- POWER POINT (INTERMEDIATE)

**- PERSONAL SKILLS AND OBJECTIONS**

I WOULD DESCRIBE MYSELF AS A EASYGOING PERSON WHICH ARE LOOKING FOR THE FUTURE WITH AN IDEA OF HELP PEOPLE AND ENJOY AS THE SAME TIME, I LOOK FORWARD TO BEING PART OF THIS GREAT COMPANY AND BEING ABLE TO DEVELOP MY SKILLS AND GROW IN KNOWLEDGE AND EXPERIENCE IN THE RESTAURANT AND BAR AREA.

- COMPLEX PROBLEM SOLVER
- ATTENTIVE AND HELPFUL
- HONEST
- FOCUSED SERVICE TO THE CUSTOMER

**- EMERGENCY CONTACT**

MRS.

SANDRA LILIANA MEDINA SANABRIA  
(MOTHER)

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