

STEPHANIE MONTOYA

FACIAL/ SKIN CARE ESTHETICIAN

PROFILE

Friendly and dedicated Cosmetologist with a proven track record of exceptional time management and active listening skills. Possesses a strong work ethic, adaptability, and outstanding interpersonal abilities. Recognized for punctuality and seeking opportunities where a commitment to excellent customer service and a positive attitude can make a significant impact.

Passionate and skilled Skincare Esthetician with a commitment to enhancing the natural beauty and confidence of clients. Known for a deep understanding of skincare principles, I bring extensive knowledge of cutting-edge treatments, advanced facials, and various skincare techniques. Possessing a keen eye for detail, I excel in analyzing skin conditions and recommending personalized solutions

CONTACT

NORTH MIAMI, FL 33181

7867213058

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LANGUAGE

SPANISH:

Native/ Bilingual

ENGLISH:

Professional

EDUCATION

December 2023

Educational Course | Tattoo certificate American Safety Council, Orlando, FLORIDA

December 2023

Associate of Arts | Facial/Skin Care Specialist ELEVATE SALON INSTITUTE, MIAMI BEACH, FLORIDA

December 2019

Associate of Arts | Massage Therapy COLEGIATURA COLOMBIANA DE COSMETOLOGIA, MEDELLIN, COLOMBIA

June 2019

Associate of Arts | Cosmetology COLEGIATURA COLOMBIANA DE COSMETOLOGIA, MEDELLIN, COLOMBIA

December 2016

BBA | Business Administration
UNIVERSIDAD DE ENVIGADO, MEDELLIN, COLOMBIA

WORK EXPERIENCE

October - December 2023

Facial/Skin Care Specialist in training | ELEVATE SALON INSTITUTE. MIAMI BEACH, FL

- Consulted with clients to assess body treatment needs and expectations, ensuring high levels of customer satisfaction.
- Provided personalized advice on skincare routines and recommended products tailored to individual needs.
- Executed a diverse range of cutting-edge treatments, including advanced Facials, High Frequency, Microdermabrasion, Chemical Peeling, Hydra-Facial equipment, Nano Needling, Radio Frequency, skin tightening treatments, Cavitation, and body contouring services.
- Specialized in wood therapy and laser lipolysis.
- Offered additional services such as Dermaplaning, waxing, and makeup application.

SKILLS

- Client Consultations
- Beauty Tool Sanitization
- Makeup Application
- Decision Making
- Skin Care Treatments
- Beauty Treatment Recommendation
- Body Contouring
- Exfoliation Treatments
- Body Massage
- Facial Masks
- Deep Cleansing Facials
- Hydrating Facials
- Anti-aging Facials
- Full Lip MicropigmentationFacial Peeling
- Lash Lifting
- Dermaplaning

March 2020 - January 2023

Cosmetologist CAROLINA ZARATE SPA | MEDELLIN, COLOMBIA

- Advised clients on suitable treatment and styling products to address their current needs and resolve specific concerns.
- Tracked and ensured the effectiveness of patient or client care, recommending follow-up visits, additional services, and products to help clients achieve their wellness goals.
- Utilized hot stone massage techniques to relieve deep pressure, pain, and eliminate toxins.
- Maintained open communication with clients to understand and address their body treatment needs, fostering lasting customer satisfaction.
- Provided guidance on personal care routines and recommended relevant products based on individual needs.

June 2017 - June 2019

Administrative Assistant MANGLASTER SAS | MEDELLIN, **COLOMBIA**

- Coordinated appointments, meetings, and conferences, ensuring efficient organizational operations.
- Built trust and collaborated within the organization and with customers, consistently meeting or exceeding expectations.
- Developed and managed business development plans, informed by market and industry research.
- Played a key role in talent acquisition, hiring trainable team members, and implementing new business strategies to drive revenue growth.
- Proactively addressed complex incidents and problems impacting management and business direction.