



LUCIA THOMPSON

Contact

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Argentina

Education

CABIN CREW (TCP)
CEDEBA /
Argentina, Buenos Aires. / 2019
License and current CMA

HIGH SCHOOL DIPLOMA
Atahualpa Yupanqui N4 /
Argentina, Buenos Aires. / 2018

COURSE
SME administration assistant /
Argentina, Buenos Aires. / 2017
CFP Mariano Moreno

COURSE
Funval Internacional / Buenos
Aires, Argentina. / 2024
English for call centers.

Work experience

Supermarket **CUSTOMER SERVICE**

Jan 2022 - Jan 2023 BUENOS AIRES ARGENTINA

- Skilled at maintaining friendly, professional demeanor at cash register
- Proven ability to pay diligent attention to detail and maintain presentability
- Proven expertise in efficient collections with POSNet

CUSTOMER SUPPORT: Perfumery

Jan 2023 - Mar 2024 BUENOS AIRES ARGENTINA

Sales, payments to suppliers, social media management and administration

CUSTOMER SERVICE REPRESENTATIVE: Call Center

Apr 2020 - Nov 2021 Neuquén, Argentina.

- Developed skills in assessing clients' needs
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- Implemented problem-solving steps to address customer concerns
- Promoted and sold high-quality products efficiently
- Gained expertise in effectively handling customer inquiries and sales

English Course Advisor

Oct 2024 - Currently Bs As, Argentina.

- Organic Publications
- Marketing
- Social Media
- Customer Support

Languages and Skill

English Language

Intermediate oral level. Intermediate written level.

Portuguese Language

Intermediate oral level. Intermediate written level.

Skill

A customer-focused attitude. Strong communication skills. Patience. Critical thinking. Motivation. Responsibility. Flexibility. Use of office package (Word, PowerPoint y Excel)