



# Malena Sosa Famá

CABIN CREW MEMBER

*Professional with experience in customer service, hospitality, and gastronomy. Adaptable to different work environments, with academic training in tourism and strong skills in languages, service, and management. Committed, proactive, and service-oriented.*

## CONTACT

☎ +34 637 27 31 22 (WhatsApp)

☎ +54 223 501 7432 (Phone/SMS)

✉ malenasfacu@gmail.com

📍 Bilbao 28

## EDUCATION

- Bachelor's Degree in Tourism – Ongoing
- Cabin Crew Certification – 2022
- High School Diploma in Social Sciences and Humanities – 2021

## COURSES & CERTIFICATIONS

- Food Handling
- Hospitality
- Waitstaff Training
- Health & Safety
- Tourism Events

## LANGUAGES

- Spanish: Native
- English: Advanced
- Italian: Intermediate

## WORK EXPERIENCE

### **Hotel MYR Palacio Vallier & MYR Puerta de Serranos – Valencia, Spain**

*Waitress – May 2024 to November 2024*

- Served guests during breakfast and dining hours.
- Collaborated with staff to ensure high-quality service.
- Full-time (part-time at both hotels of the same group).

### **Havanna – Mar del Plata, Argentina**

*Waitress & Barista – September 2023 to March 2024*

- Prepared trays, served customers, made coffee and beverages.
- Supported kitchen duties and cleaning tasks.

### **Hï Ibiza Nightclub – Ibiza, Spain**

*Bartender – June 2023 to August 2023*

- Mixed drinks and served at the bar during high-attendance events.

### **Fuorimercato – Madrid, Spain**

*Restaurant Manager – February 2023 to May 2023*

- Welcomed customers, handled cash, and organized orders.
- Managed daily operations and covered all missing roles.

### **Hotel Lugra – Mirama, Argentina**

*Receptionist & Waitress – 2022 Season*

- Guest reception, reservation handling and dining service.