



Victoria Francia

Medical Interpreter

ABOUT ME

With a robust background in client and patient interaction, I am passionate about providing assistance and crafting solutions for those in need. My proficiency in navigating high-pressure situations is complemented by a strong tolerance for frustration, ensuring a calm and effective response to challenging scenarios. Committed to continuous personal and professional development, I eagerly embrace opportunities to learn and integrate new skills. As a dedicated medical interpreter, I find immense fulfillment in my current role and am driven to pursue further training to reach my full potential. My goal is to continually evolve, expand my expertise, and deliver exceptional service in the healthcare industry.

CONTACT



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1061 Laprida St, Cordoba,
Argentina



Languages

Bilingual or native

Native spanish



Education

MARIANO MORENO INSTITUTE

Marketing and community management 2022

GARCÍA FAURE INSTITUTE

2015

BACHELOR IN ECONOMICS AND MANAGEMENT

(completed)



Experiencia laboral

Medical Interpreter

Epicus Corporate (OCT 23/ NOW)

- Proficient Medical Interpreter specializing in Spanish-English translations across medical, legal, and institutional service consultations.



Comprehensive sales advisor

DIGGIT/SAMSUNG (MIRGOR)

- Managed cash register operations.
- Conducted product audits to ensure inventory accuracy.
- Oversaw merchandise stock inflow and outflow.
- Boosted sales through expert customer advisory services.
- Provided customer support via digital channels, including email and BrandLive.
- Handled incident management with a focus on resolution efficiency.
- Delivered exceptional post-sale customer service to enhance satisfaction and loyalty.



Travel Advisors

SOLVO

- Expert management of inbound client calls for accommodation arrangements across various hotels in the USA and Canada.
- Proficient in resolving customer complaints and service issues.
- Skilled in billing systems and diverse CRM platforms.
- Comprehensive travel consulting and sales expertise.
- Delivered personalized customer service with adherence to sales processes.