

LISANDRA ANDREIS

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 - Date of birth: 04/11/1993



SUMMARY

Skilled employee motivated to enhance customer loyalty with exceptional service. Exceeding expectations by providing friendly, prompt and attentive service tailored to customer's preferences.

SKILLS

- Great knowledge in Office package;
 - Customer Service with excellence;
 - Flexible to adapt myself to another culture and countries;
 - Easy integration within different environments;
 - Good communication skills and interpersonal relationships;
 - Organizing capacities;
 - Team working abilities;
 - Proactive and focus.
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EXPERIENCE

Sales Associate / Starboard in Holland America Line

11/2021 – Now

- Seller in Holland America Shops focused on service with excellence and making sure to understand peoples needs offering the best deals.

Marketing/Sales Assistant / DMG MORI Brazil

01/2019 - 07/2020

- Planned and set up at various trade shows and events.
- Assisted in managing trade show booths to encourage new clients and new orders.

Teacher

- Used to work as a teacher in school helping the students to learn English and Spanish Languages.

Volunteer

- Worked as volunteer in daycare institutes during week hours, playing with the kids, developing games and teaching them various art crafts.

EDUCATION AND TRAINING

MBA : Business Intelligence	01/2020
Faculdade Unyleya - Brazil	
Bachelor : Business Administration and Management	12/2016
Faculdade Da Serra Gaúcha - Caxias Do Sul	
Bachelor : Scholarship in Management	06/2016
Faculdade Central do Chile	

LANGUAGES

English :	Spanish :
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Fluent	Fluent
Portuguese :	Italian :
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Native	Intermediate