

MARIA DEL PILAR CHIAPPE CHINCHILLA

Student civil engineering

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CONTACT INFORMATION

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Calle 5# 13-35

3005956041

8 Jun, 2001

Colombiana

I am a proactive, responsible person with a great vocation for service, interested in being part of the work team on board a cruise ship. I have experience in customer service and I stand out for my ability to adapt, teamwork and a positive attitude in the face of challenges. My goal is to contribute my skills in a multicultural, dynamic and excellence-oriented environment, while gaining new professional and personal experiences in the maritime field.

EXPERIENCE

CASHIER, PEÑA METAL S.A.S Bucaramanga, Santander, Colombia Dic 2017-Dic 2018

- My ability to handle transactions accurately ensures a smooth shopping experience for customers
- I have a solid knowledge of gems and precious metals, which allows me to advise clients in an informed manner

CASHIER, MARKET DIVARI Floridablanca Feb 2019-Jul 2020

- Efficient handling of cash and card transactions, ensuring accuracy and speed of service.
- I excel at maintaining an organized and clean work environment, contributing to an enjoyable shopping experience.

CASHIER, PUPURA COSMÉTICOS Calle 4#8-49 Floridablanca COL Oct 2023- May 2024

- I am a cashier with experience in the cosmetics industry, specializing in providing excellent customer service.
- I have skills in inventory management, helping to keep the store organized and with products in stock.
- I have extensive knowledge of beauty products, which allows me to provide personalized recommendations to customers

FRONT DESK, HHOTEL SÚPER 8 Murdo shouts Dakota USA May 2024-Sep 2024

- I can offer a personalized service that always guarantees guest satisfaction.
- I have developed exceptional skills in booking management and managing hotel management systems.
- My proactive approach allows me to solve problems quickly and maintain a pleasant atmosphere in the lobby

CUSTOMER SERVICE, PILOT FLYING J Murdo shouts Dakota USA May 2024-Sep 2024

- I have developed skills in problem solving, ensuring customer satisfaction in every interaction.
- My ability to handle complaints effectively has allowed me to improve customer loyalty and maintain long-lasting relationships.
- I stand out for my clear and effective communication, tailoring my approach to the specific needs of each client.

ABILITIES

- Excel
- Office
- Wólfram
- AutoCAD
- Civil 3D
- English

IDIOMS

Englis-Spanish

EDUCATION

HIGH SCHOOL ESCUELA NORMAL SUPERIOR Guadalupe Santander 2011-2017

CIVIL ENGINEER UNIVERSIDAD PONTIFICIAL BOLIVARIANA Bucaramanga Santander 2018

