

LUIS FERNANDO ACUÑA DIAZ

WAITER

Cell: 69690676

Email: sacreblu01234@gmail.com

Age:25 años

Address: Lemoine 290, Chuquisaca, Sucre

Date of birth:04/08/1996

Nationality: Bolivian

Reference country city: Sucre-
Bolivia

Focused and realible waiter bringing high enthusiasm and extensive knowledge of food safety practices.proven history of excellent customer service and conflict resolution skills.dedicated to accuracy and streamlining systems for productive work .

Experience

Skills

Swimming instructor

Relax spa, Chuquisaca, Sucre

- Taught daily swim instruction to student varying in ages
- Prepared equipment before each class and stored ítems promptly after clases
- Took notes strengths and wakness of each child in class to track progress
- Planed clases covering different ages and skill levels to prepare student for basic swimming needs

Waiter

Florin restaurant,Chuquisaca,Sucre

- Kept server áreas clean and stocked to increase efficiency while working tables.
- Maintained customer satisfaction by clarifying questions about orders and specially ítems.
- Enlisted co-workers assistance for multi-order delivery to avoid spilling or drooping food
- Supervised cash register and credit card machines to cash out customers.
- Work as a bartender on some occasions like parties or any special event.

Guest relations



Resolve conflict



Positive attitude



Adaptability



Mar2021-Jul2021

Feb2019-Mar2020

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Jun2018-Jan2019

Waiter

Ricky's chicken, Santa Cruz, Santa Cruz de la Sierra

- Kept server areas clean and stocked to increase efficiency while working tables.
- Maintained customer satisfaction by clarifying questions about orders and specially items.
- Enlisted co-workers assistance for multi-order delivery to avoid spilling or drooping food
- Supervised cash register and credit card machines to cash out customers.

Feb2015-Mar2018

Waiter

`Don Marcos` waiter service, Chuquisaca, Sucre

- Attend different kind of events as a wedding, birthday, concerts, baptism and any social event.
- Maintained customer satisfaction with timely table check-ins to assess food and beverage needs.
- Prepare different snacks and drinks.
- Supervised restocking of salad bar and buffet for lunch and dinner service.
- Inspected dishes and utensils for cleanliness.
- Quickly reset and cleaned up tables after customers left to enable Speedy turnaround and guest flow.

Education

Mar2018-Sep 2021

Technician : English language and literature

San Francisco Xavier de Chuquisaca university –Chuquisaca -Sucre

Feb 2003-Nov2021

High School Diploma

San Vicente de Paul –Chuquisaca - Sucre

LUIS FERNANDO ACUÑA DIAZ

Languages

Spanish					
English					
Italian					