

NORIS DE LA CRUZ FAMILIA



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 Granito, San Juan De La Maguana C/principal
#21

 Norysfamilia1

SKILLS

Sales

Teamwork

Decision making

Work under pressure

Customer Services

PERSONAL DETAILS

Date of Birth : 19/09/1993

Nationality : Dominican

LANGUAGES

English Fluent

Basic French

Basic German

OBJECTIVE

Get a job that allows me to apply my experiences and knowledge in my sector and in the different areas of the company, in order to develop professionally for the good performance of the assigned functions.

EXPERIENCE

Fairmont Gold Supervisor 03/02/2022 - 02/24/2023
Fairmont Hotel, Austin T,X

Front Desk Supervisor 08/24/2021 - 02/17/2022
Live Aqua Resort

Front Desk Agent 07/31/2018 - 02/21/2020
Excellence Punta Canadá Resorts

Front Desk Agent 03/31/2015 - 02/01/2018
Chic by Royalton Resorts

Phone Operator 12/16/2013 - 03/31/2015
Excellence Punta Cana Resorts

EDUCATION

Hight school
Liceo Secundario Sabana Alta

Hospitality and Tourism
UASD

REFERENCE

Francisco pierre - "Live Aqua Punta Cana"
Front Desk Manager
Fpierre@gmail.com
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Gustavo Lora - "Sirenis Hotel"
Front Desk Manager
Loragustavo@gmail.com
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APPLIED STUDIES

Customer Services
Labels and Protocols
Human Relations
Time Managment Leadership
Supervisory Techniques