

TATIANA OSTAPENKO

ANALYST

Education

TECHNICIAN IN
MANAGEMENT OF
TOURIST SERVICES

University "SIGLO 21"
2016-2017

DEGREE IN BUSINESS
ADMINISTRATION

Uba - Economics
2010 - 2015

Skills

Outlook, Word, Excell,
Power Point,
Access, Photoshop, Verint,
Microstrategy

Hobbies



Travel



Music



Sport



Game



Experience

Entrepreneurship

Centro de Estética Irina

Aesthetic Center, where i manage a small business. Staffing, accountning and recepcionist. All for skin, face and body treatments
2020 till now

Work Force Analyst

Directv LATAM

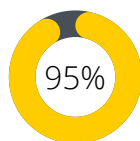
Updating of structures in Planning records, through Microstragy. Managing the schedules of the Call Center consultants and planning offline activities for each campaign.
2011 - 2019

Consultant and Supervisor

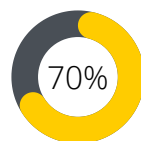
Hy Cite Corporation

Supervision of the collections team, training of new advisors, advanced search, refinancing analysis.
2007 - 2011

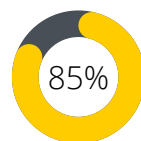
Languages



Ukranian



English



Spanish