

## γ CONTACT

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## **ACADEMY FORMATION**

DEGREE IN HOTEL ADMINISTRATION. UNIVERSITY OF TRUJILLO DEGREE IN INTERNATIONAL BUSSINESS UNIVERSITY OF TRUJILLO

TURISM AND HOSPITALITY-INCA GARCILAZO UNIVERSITY

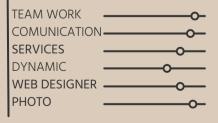
SAFETTY BASIC TRAINING CERTIFICATE - EXPIRED

AMERICAN VISA - C1D/ B2

# **LANGUAGES**

Español - Native English- Advance Portuguesse- Advanced

# <sup>γ</sup> SKILLS



# JOAN TUDELA

# ABOUT ME

Specialist in service and quality of customer service whit more than 5 years, competitive and always oriented towards achievements and whit a very broad job expectation and development of activities within it. Mt experience includes extensive work on board as a cabin crew, people and management.

## **EXPERIENCE**

## OWNER

2021- 2023 | MANDALA CLUB RESTOBAR

- Direction and control of bussines.
- Management of people and work functions.
- Achievement of goals and tags.

## CABIN CREW

2017 - 2020 | LATAM AIRLINES PERU

- Onboard customer service in airbus 319-320-321 fleet.
- Passenger control and work under pressure.
- Fluency in languages and quality service onboard.

## STAFF ENTERTAINMENT

2016 - WEST PALM BEACH USA - BAHAMAS

- Organization of activities on board.
- Public control on board.
- Event host.

#### **CABIN CREW**

2014 LIMA- PERU

- Onboard customer service in airbus 319-320-321 fleet.
- Passenger control and work under pressure.
- Fluency in languages and quality service onboard.

## **ROOM SERVICE ATTENDANT**

2012 -LIVORNO ITALY - FRANCE - SPAIN

- Onboard customer service
- Passenger control and work under pressure.
- Fluency in languages and quality service onboard.