

PERSONAL INFORMATION



Name and Surname: Karina del Rosario Muñoz Amarales.

Address :Ante Starcevic 194 20207

Mlini, City : Dubrovnik

Telephone: +385997834978

Email: didi.tomcat@gmail.com Date

of birth: 07/25/1964 Civil Status:

Married

FORMATION AND STUDIES

Date: 1972-1977 Basic education. Training institution:

Inmaculada Talcahuano. Degree: Approved.

Date: 1978-1981 High school.

Training institution: Liceo N 1 for girls Concepción. Degree:

Approved.

Date: 1983-1985 Public employee.

Training institution: Chilean Air Force. Degree:

Approved.

PROFESSIONAL EXPERIENCE

Date: 2003-2006

Company: Hotel Prat and Spanish

Position/Activity developed: receptionist and administrator.

Date: 2007-2009

Company: Kovacs Valparaíso

Position/Activity developed: Call center executive; customer service

Date: 2010-2011

Company: Falabella -pro Position/

Activity developed Executive

Telemarketing Insurance

Date: 2011-2012

Company: Banco CrediChile

Position/Activity developed

Credit Management Executive; Customer Support

Date: 2012-2013

Company: White Cross

Position/Activities developed Executive Isapre:

Management of health plans, recruitment of affiliates

Date:2013-2015

Company: Movistar

Position/Activity developed Customer service executive

Telephone company; customer satisfaction

Date 2018-2019

Company: C 4 (Falabella pro) Insurance

Position / Activity

Sales of intangibles, Call center executive

Date : 2020

Company: Municipality of Quilpue

Position/Activity developed: Administrative functions, customer service.

Date. : 2021

Company: Hospital Quilpué Position/

Activity developed Administrative and liaison functions

Date. : February 1, 2022 to May 31, 2022

Company: Isapre Colmena Stgo

Booth / Hostess

Date: June 01, 2022 to July 31, 2022

Company: Integramedica Stgo

Position / Hostess (public attention, sale of vouchers, scheduling of the imed system)

Date : 01 August 2022 /

Company : Sports sports medicine Viña del Mar

Position / Receptionist and call Center, sale of Imed vouchers, scheduling of hours
Public attention.

Date : 01 April 2023 to 03 of november 2024

Company : Shop souvenirs Port Gruz like Seller.

SUPPLEMENTARY DATA

Languages: Fluent in English 80% reading, writing and speaking. Computer skills: Word, Excel, Power Point user level.
Driver's license: No Own vehicle: No. Geographic availability:
5th region and Metropolitan Region.

All of the above can be accredited, in case of request.

Vineyard of the sea 03/17/2016