



Itzel Díaz Juárez

Lic. International commerce and business.
Master. Quality and productivity

OBJECTIVE

To grow ethically and professionally as a person capable of achieving the goals set continuously. To develop skills that allow me to timely analyze the solution of problems presented on a daily basis.

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🏠 Cruz de Fuego, Corregidora, Qro; México

INTERESTS

Politic. **Read.** Travel. Keep a good conversation. Sports.
Exercise. **Cultural events**



WORK EXPERIENCE

Logistics Analyst- CNH Case New Holland from Mexico (September 2022-Now)

Develop and increase our customers, friendly customer service, load documents into their portals, follow up, bill process, doing business with suppliers and tracking from some load services.

Sales and operations Racing Cargo (September 2020-September 2022)

Customers training and development, also with suppliers to doing business in NAFTA, tracking loads, sales, and comercial. Attendance at business events and conventions.

Freight Forwarder Assistant, Operations-DSV ROAD (Julio 2018-Septiembre 2020)

Quotation and coordination of import and export land shipments. Tracking and tracing. Approval and negotiation of rates. Invoicing and uploading of the same in customer portals.

Traffic Assistant – CNH Case New Holland de México (Enero 2018-Julio 2018)

Analyze through a specific model statements of value, spreadsheets, petitions against the system, digitization and audit reports. (Internships)

Aux. Administrative – Turismomaar (July 2017-January 2018) Payroll formulation, human resources, monthly accounting, income management, etc.



EDUCATION

International commerce and business
Universidad Autónoma de Querétaro

Universidad del Caribe (School Exchange 2018)

Quality and productivity Master
TecMilenio Querétaro (2024)

Human resources Master
TecMilenio Querétaro (2025)

Courses

- Graduate logistic and supply chain.
- Hazmat course



SKILLS

- Sociable
- Accountability
- Excellence
- Support
- Work Ethic

SYSTEM

Excel	<div><div></div></div>	Magaya	<div><div></div></div>
Office	<div><div></div></div>	Illustrator	<div><div></div></div>
CargoW	<div><div></div></div>	Photoshop	<div><div></div></div>



LANGUAGES

Spanish	<div><div></div></div>
English	<div><div></div></div>
French	<div><div></div></div>
Italian	<div><div></div></div>

OTHERS

- Violinist Jr
- Grade deaf-mutes
- Actress in the university theater.