

# JENNIFER BENTANCORT

+54 9 112461-0463 / Jbentancort@hotmail.com / Buenos Aires, Argentina.

# PROFESSIONAL PROFILE.

Professional with experience in administrative tasks, advanced management of computer tools and excellent organization. I seek to contribute effectively to the management of processes and the optimization of resources.

# **EDUCATION.**

Bachiller con orientación contable. Colegio De Las Victorias – Buenos Aires, Argentina. Graduada en 2013.

# Languages.

- English: Intermediate (with 1 year of study at the British Cultural Lyceum).
- Spanish: Native

# SKILLS.

- Advanced management of tools such as Microsoft Office and Google Workspace.
- Organization and prioritization of tasks.
- Preparation of reports and data analysis.
- Comprehensive management of Social Networks.

# **WORK EXPERIENCE.**

# Receptionist.

Osaka Restaurante - José Ignacio, Uruguay.

December 23, 2024 - January 12, 2025 (3 weeks, summer season).

- I managed reservations and seat assignment through the CoverManager program.
- Generated detailed reports and reports to optimize the restaurant operation.
- Provided personalized and quality attention to clients, ensuring a smooth and professional experience.

## Spa Reception.

Hotel Luz y Fuerza (Grupo Roíbas) - Mar del Plata, Argentina.

## September 2024 - October 2024.

- Customer service, appointment coordination and booking management.
- I provided information about the spa services, ensuring a relaxing environment.

#### Secretary

Unión Obrera Metalúrgica – Buenos Aires, Argentina.

#### March 2024 (Eventual).

- Entry and verification of data from physical and electronic documents.
- Identified and corrected errors in the information entered, ensuring its accuracy.

#### Hostess.

Grand Beach Hotel - Miami, Florida

#### December 2023 - February 2024.

- Greeted and welcomed customers, assigned tables in an orderly and efficient manner.
- Coordinate the distribution of diners among the different sections of the restaurant.

#### Cashier.

OXXO Care Cleaners - Miami, Florida.

#### November 2022 - December 2023

- Customer service and reception of garments for dry cleaning.
- I recorded information in the system and provided advice on services.

#### Cashier.

The Empanada's - Miami, Florida

# August 2021 - August 2022.

- I kept the checkout area and counter in optimal condition.
- Offered product recommendations and processed transactions efficiently.

# Spa Recepción

CkBeauty (Spa & Beauty Center) - Miami, Florida

# September 2022 - October 2022.

- Manage appointments and provide treatment information.
- Ensured a welcoming experience from the arrival of customers.

#### **Hostess**

The Marriott Hotel Restaurant - Miami, Florida.

#### July 2021 - August 2021

• I made reservations and assigned tables, ensuring an efficient flow of diners.

#### **Hostess**

The Oasis - Miami, Florida.

#### May 2021 - June 2021

• I managed reservations and table assignments, guaranteeing professional attention.

### Hostess.

Cassa Tua Cucina - Miami, Florida.

#### March 2019 - May 2019

Provided solutions and personalized assistance to customers, ensuring an exceptional dining experience.

#### Personal secretary.

PSP Energy - Argentina, Bs. As.

#### November 2018 - February 2019.

- Manage phone calls, incoming and outgoing emails professionally and efficiently, filtering and taking messages when necessary.
- Carry out banking and personal procedures.