# Jensy López Guzmán

Ced: 6-0444-0991

La Fortuna, Alajuela – 8301 8394

Jensy.567@gmail.com

### **Education**

Justice High School, Lafayette, CO High School Diploma May 2017

Colorado School for Dental Assistants, Broomfield, CO Certified Dental Assistant March 2017

# **Professional Experience**

# Freelance Interpreter and tutor

Matapalo, Costa Rica January 2016 – present

- Provide private Spanish Lessons
- Communicate between two people who speak different languages
- Educate students on local culture

# **Encanta La Vida Lodge**

Matapalo, Costa Rica August 2013 – October 2016

### Front Desk Receptionist

- Responsible for check in out guests
- Responsible for communicating with staff regarding guest needs

# **Everyday Adventure**

Matapalo, Costa Rica May 2010- November 2015

# Assistant Manager

- Responsible for scheduling group tours
- Filled in as helper to the main guide
- Responsible for greeting the clients

# **Agua Dulce Beach Resort**

Playa Platanares, Costa Rica January 2018 – June 2018

### Reception Manager

- Responsible for all customer requests are fulfilled as best as possible
- Responsible for Front Desk Staff

#### **ADI Corcovado de Carate**

Puerto Jimenez, Costa Rica June 2018 – April 2019

### Reservation Department

- Responsible of all reservations at Sirena Station
- Responsible to provide information about Corcovado National park
- Responsible to answering emails about Sirena Station

### El Remanso Rainforest Wildlife Lodge

Matapalo, Costa Rica December 2019 – January 2021

#### Front Desk Receptionist

- Responsible for check in out guest
- Responsible for scheduling tours for guest
- Responsible for all customers request are fulfilled as best as possible

#### **ADI Corcovado de Carate**

Parque Nacional Corcovado, Costa Rica January 2021 – September 2021

# Coordinator of Sirena Ranger Station

- Responsible for all Staff in the station
- Responsible for staff schedule
- Responsible for all customer requests are fulfilled as best as possible
- Responsible for Tienda de la Naturaleza (Cashier)
- Responsible to check in all New products for the store

# Hotel Montaña de Fuego

La Fortuna de San Carlos, Costa Rica November 2021 –Nov 2023

### Front Desk Receptionist

- Responsible for check in out guest
- Responsible for scheduling tours for guest
- Responsible for all customers request are fulfilled as best as possible
- Responsible for communicating with staff regarding guest needs

# **Assests and Skills**

- Fluent in Spanish and English
- Valedictorian of High School class
- National Honor Society graduate
- Certified by INA in Advanced English
- Sistema SIMPLE
- Inngenius
- Monolith
- Experience in Store Cashier

# **Professional References**

Terry Huisman HuismanPruter@gmail.com Everyday Adventure Matapalo, Costa Rica 415.933.7517

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