

# CONTACT

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## **EDUCATION**

2014 - 2025 UNIVERSIDAD NACIONAL DE MISIONES

• Bachelors Degree in Tourism

2021 - 2022 ESCUELA DE COACHING

ONTOLOGICO AMERICANO

• Coach Ontologico Profesional

2006 - 2009 UNIVERSIDAD NACIONAL DE MISIONES

• Tour Guided

### **SKILLS**

- Assertive, cordial and clear communication
- Warmth, empaty and hospitality
- Sales Techniques
- Product knowledge
- Teamwork
- Time Management
- Leadership
- POS (Point of Sale) operation
- Discretion, graceful demanor, atention to detail

# LANGUAGES

- Spanish (Native)
- English (B2)
- Portugues (Intermediate)

# PAULA MELISA PAVON BARTHE

TOURISM AND WELLNESS PROFESSIONAL |
GUEST SERVICES |

### **ABOUT ME**

Friendly, reliable, and highly organized professional with strong interpersonal and customer service skills. Experienced in spa reception, guest assistance, and wellness product sales. Passionate about creating memorable experiences for international guests through empathy, discretion, and professionalism. Adaptable and committed to excellence in multicultural and dynamic environments.

# **WORK EXPERIENCE**

# HEALTH AREA: Medical and Aesthetic Center DRA CARINA DEPASQUALE

MAR 2018- JUN 2025

- Managed front-desk operations, appointments, and patient reception
- Promoted and sold facial and body aesthetic products
- Provided customer support with a warm, service-oriented approach Instagram profile: dracarinadepasquale

#### **ENTERTAINMENT AREA: Judas Bar**

DEC 2016/SEPT 2017

Cash manager

Contac: Armando Insaurralde 3764 728439

### **COMMERCIAL AREA: Pet Shop Mili**

JUL 2015/SEPT 2016

Cashier, Counter Sales

Contact: Boveda Maria +3764 269 810

# TOURISM AREA: INCOMING TRAVEL AGENCIES IN THE IGUAZU DESTINATION

MAR 2010/DIC 2014

- Freelance tour guide for Iguazú National Park: reception, advice, promotion and sales optional packs of activities to national and international tourists at local agencies. Ensured guest satisfaction, safety, and enjoyment during tours
- Aguas Grandes Turismo (54) 3757 425500
- Caracol Turismo (54) 3757 420064
- Metropolitan Touring Argentina https://www.facebook.com/profile.php? id=100050112704186&sk=about&locale=es\_LA

#### ADDITIONAL INFORMATION

- Valid passport
- International vaccinations up to date (if applicable)
- Willing to live onboard and work rotating shifts
- Comfortable working with people from diverse cultural backgrounds