

Contact

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Email

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Address

123 Anywhere St., Any City

Education

Strength Training Instructor and Personal Trainer – CeCAF 2022

Gastronomic Management (Chef) – Inter-American Gastronomic Institute

Bartending – Gato Dumas Culinary School October – November 2007

Bartending – Club del Barman January – March 2006

Skills

- Sales Strategies
- Negotiation Skills
- Problem-Solving
- Time Management
- Presentation Skills
- Networking
- Market Research

Language

- English Fluent
- Portuguese Basic

LEONARDO SILVERO

Professional Experience

Hotel Alvear, Buenos Aires Sep 2023 – December 2024

English-Spanish Translator / Interpreter

- · Personalized assistance to international guests.
- Simultaneous and written translation of documents, requests, and inquiries.
- Coordination with front desk and concierge to ensure a smooth guest experience.
- Interaction with diverse guest profiles, enhancing communication and conflict resolution skills.

CeCAF

April - September 2023

General Coordinator

- Organization of events and coordination of schedules and personnel.
- Public assistance and conflict resolution.
- Group management and development of personalized programs.
- Multidisciplinary team work, adaptable to dynamic hospitality environments.

Cunne

Dec 2022 - Current

Swimming Instructor / Therapeutic Companion

- Class planning and individualized accompaniment.
- Empathetic approach with sensitive audiences (children, seniors, people with ASD).
- Strengthened interpersonal skills suited to wellness and spa services in hotels.

Fitness Instructor Experience

Kore Gym (Temporary Position – July 2023) Gym Fort Live (January – February 2023) Fenix Gym (July 2018 – April 2023)

- Design and monitoring of personalized workout routines.
- Customer support and emotional coaching.
- Strong service orientation and commitment to user experience of events and coordination of schedules and personnel.
- Public assistance and conflict resolution.
- Group management and development of personalized programs.
- Multidisciplinary team work, adaptable to dynamic hospitality environments.

Hospitality & Bar Experience

Oc 2011 - August 2012

Universidad Popular

Professor - Bartending Course

• Instructor for beginner and intermediate bartending techniques.

Coyote Space Disco, Resistencia August 2011 - 2015

Bartender

- Cocktail preparation and bar management in high-demand nightlife setting.
- Inventory control and customer service.

Café & Anexos, Resistencia

May - August 2011

Cashier / Manager

• Daily cash management, client interaction, and staff supervision.

Princess Cruises Lines, USA

June 2009 - March 2011

Bartender

- High-volume bar service onboard luxury cruise ships.
- Compliance with international service standards

Hotel Panamericano, BsAs

June 2009 - March 2011

Waiter - Bartender

- High-volume bar service onboard luxury cruise ships.
- Compliance with international service standards

EXE Hotel Colón, Bs As

Dec 2006 - Jan 2009

Waiter

- Restaurant and banquet service for guests.
- Event coordination assistance.

La Casa de Fitz Roy, Bs As

October - Dec 2007

Waiter

• Guest check-in/out, reservation handling, and concierge assistance.

Sabor a Tango - Restaurant Show May - July 2007

Bartender

- Beverage service during live tango performances.
- Interaction with international guests and performers

Sheraton Libertador Hotel, Bs As July 2005 – april 2007

Banquet Bartender

• Service for large events and corporate gatherings.