

RESUME

Name: Felipe Espinoza

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EDUCATION

Licentiate Degree in Hotel and Tourism:

Universidad Técnica de Ambato U.T.A. □ 2012

Provincial of Bodybuilding and Power Lifting Trainers:

Federación Ecuatoriana de Fisico Culturismo y Levantamiento de Potencia F.D.T. □ 2012

International Certification of Personal Trainer Fitness Specialist /

International Certification in Training for Women Specialist:

Universidad de las Fuerzas Armadas ESPE □ 2023

International Fitness and Bodybuilding Federation IFBB □ 2023

PROFESSIONAL EXPERIENCE

Sales representative - Muebles Universal □ 2013 to present.

- Maintained a zero-order error rate for the 2021 sales year.
- Work well in a team environment.
- Received an award for the best customer service.
- Highest sales record for the 2021 sales year.

Receptionist/waiter - Hotel "El Paraiso" □ 2007 – 2012

- Provided excellent customer service for the guest at the hotel.
- Took care of all concerns of the guests regarding their stay.
- Served the food and beverages as needed in a prompt and efficient manner.
- Worked well with team members.

Protocall - Comité permanente F.F.F. □ 2009 – 2011

- Was involved in the logistics of the festival.
- Served as a guide and contact point for the international participants.
- Served as security and company for new elected queen of the city during the festival in all the events.

SKILLS

- English speaker and native Spanish speaker.
- Have some maintenance experience.
- Survival course from the IWIAS School.
- Wood and electricworking skills.
- Strong sense of customer service.
- Soft sales skills.