

NATALIA ROSALES



Contact

+506 8720 8551
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Skills

- Deep tissue massage
 - Workforce mentoring
 - Pregnancy massage
 - Relaxation massage
 - Stock control
 - Human anatomy
 - Human anatomy understanding
 - Patient mobility assistance
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Education

Latin University of Costa Rica
San Pedro, SJ
Diploma of Higher Education:
Health Sciences, Physical
Therapist
2022

Latin University of Costa Rica
San Pedro, SJ
Certificate of Higher
Education: Health Sciences,
physical Therapist
2019

Summary

Highly committed therapy professional with history of sports, deep tissue and swedish massage techniques. Achieves high levels of customer satisfaction by promptly acknowledging and responding to client queries, needs and expectations.

Responsible massage therapist, passionate about delivering outstanding quality and service. Offering 7 years of experience in industry with history of recognition for performance.

Experience

Massage Therapist

JW Marriott Hacienda Pinilla | Liberia, Guanacaste, Costa Rica |
August 2022 - Current

carry out all the spa, services reception, service schedule, mail and sales.

Development of new spa protocols, monthly specials.

General cleaning.

On the reception I explain various treatment options and benefits to align with client desires.

Massage Therapist

Wake Day Spa | Las Catalinas, Liberia, Guanacaste, Costa Rica | June
2018 - February 2022

Performed various massage techniques, tailoring each treatment to clients' needs and preferences.

Reception area, sales, store inventory and commission reporting.

Spa Attendant

The Westin, Playa Conchal | Liberia, Guanacaste, Costa Rica | March
2013 - June 2018

- I start working on housekeeping department, 2 years later I was

transferred to the spa where, in addition to cleaning services, I helped by doing massages, makeup and hairstyles when the schedule was full.

Certifications

- Diploma of Physical Therapist
 - Certificate of Physical Therapist
 - English course High Intermediate
 - Spa & Wellness management International Certificate
 - Reflexology certificate
 - Wellness certification for Cancer
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Languages

Spanish: First Language

English: B2



Upper Intermediate