



## ABOUT ME

I am a sales and customer service manager with more than 5 years of experience. I am able to work in Malta as I am an Italian citizen. I am dedicated to sales, communication and customer service, both in the commercial and administrative areas.

Proactive, reliable, responsible and charismatic, effective in conflict resolution, leadership ability and good performance working as a team.

I have knowledge in digital marketing, and experience in collections and money management.

Graduated with a teaching orientation and pursuing a Bachelor's Degree in Criminology.

Knowledge and experience in managing Office packages, typing and social networks.

## CONTACT

- 6 alamein street, pembroke
- Roquecajalesevelyn@gmail.com
- +356 99242343
- <https://www.linkedin.com/in/evelyn-roque-cajales-4217621ba>

## LANGUAGES

- English B1
- Spanish Native speaker
- Italian B1

# EVELYN ROQUE

## COMMERCIAL MANAGER

### WORK EXPERIENCE

#### • ROUGE PERFUMERY - NEUQUEN - ARG. 08/14/2020-12/31/2021

In charge of a multinational commercial store - massive sale of imported products (Dior, Guerlain, Givenchy, Gucci, YSL, etc.)  
Dior Beauty Consulting Manager  
Receptionist Salesperson/commercial advisor

Cash management

#### • FARMACY AND PERFUMERY - NEUQUEN - ARG.

02/14/2022-04/14/2024

Responsible for the sale and supply of prescription medications.

Emergency care and injection supply.

Knowledge and training in first aid and CPR techniques.

### EDUCATION

#### (February/2009) to (December/2013):

Escuela Cristiana Evangelica de Neuquen

Bachelor's degree with teaching

orientation/Complete. Richieri street 1334, Argentina

#### (February/2016) to (in progress):

Universidad Nacional de Rio Negro

Graduate in Criminology and Forensic

Sciences - España street 750, Argentina

### SEMINARS, TRAININGS & COURSES

- (April/2024) to (/July/2024): Standard Course at Sprachcaffe Languages plus in Malta (English)
- (April/2024): Storytelling course in Digital Marketing taught by Santander open academy