

CONTACT

Tomas Robledo

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PROFILE

- Bachelor in Marketing. Coderhouse Academy. Córdoba, Argentina.
- Bachelor Degree in Physical Education.
- Advanced English.
- Advanced management of technological tools: CRM (Customer Relationship Management, Microsoft Office Suite)

Bachelor in Digital Marketing. More than 3 years of experience developing activities related to customer care services, hospitality and sales. In the last months I have been working as a customer service assistant for different businesses in Ireland and Italy. I am pursuing new opportunities that give me the possibility to improve my professional development.

PROFESSIONAL EXPERIENCE

November 2022 – December 2023

Spar Ballsbridge, Dublín, Irlanda -Shop and Deli Assistant

Customer care services, receive deliveries, cashier, restock, till management.

September 2022 – November 2023

Charlotte Quay, Dublín, Irlanda - delivery

September 2021 – September 2022

Beat Community Fitness, Córdoba, Argentina - Manager

Teaching Crossfit, reception, customer service, staff training, organization of events, cashier, communication with all potential clients, making outgoing calls, responding to social networks.

August 2019 - November 2019

Deelo Call Center, Córdoba, Argentina - Sales

Sale of credit cards, intangible products and insurance services.

March 2018 – December 2018

Click Falabella, Córdoba, Argentina - Customer service

Customer care services, packaging and delivery of online purchases, restock.

December 2016 – January 2017

Avril events, Córdoba, Argentina - Bartender

Waiter and Bartender Waiter and activities related to customer care services.

July 2015 – July 2016

Pharmacy Parque, Córdoba, Argentina - Customer Service

Customer care services, receive deliveries, cashier, restock, till management.

EDUCATION AND TRAINING

February 2024 – Actually

Coderhouse Academy. Bachelor in Digital Marketing.

Febrero 2024

Santander Open Academy. Storytelling en el Marketing.

September 2022 – September 2023

Liffey College English School, Dublin, Irlanda. IELTS Preparation international exam
IELTS

March 2022 – September 202

American School, Córdoba, Argentina. Basic English.

July 2022

Socorrer, Córdoba, Argentina. Course first aid, RCP y DEA.

July 2021

ABC Córdoba Association of Equine Therapy. Therapeutic equine therapy instructor.

December 2019

Juan Mantovani, Córdoba, Argentina. Bachelor in Physical Education

OTHER

Driving license BW