

# Patricia Noemí Guaráz

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Education and Qualifications

**Instituto Superior ‘*Perito Moreno*’ (Tourism College):** Tour Guide degree (Mar 2021)

**Instituto Superior del Profesorado “*Dr. J.V. González*” Depto. de Inglés (Teacher Training College-English Dept.):** Teacher of English degree (Mar 2007)

**“*Santa Mónica*” School of Language**: *In-Service Certificate in English Language Teaching:* awarded by the University of Cambridge, England.

Career in Tourism Summary

2023 & 2024 – **“Body of Tourism of Buenos Aires City”** Tour guide at several events organised by the Body such as “Tourism Weekend in the City” (20 and 21/5), “Winter Holiday in the City” (9, 16 and 23/7) and others.

Nov 2022 - Date – **“Abercrombie & Kent”** Tour guide and coordinator of groups of American and British tourists in Buenos Aires City and Iguazú Falls-province of Misiones. Tour guide of private tailored-made tours offered to foreigners in Buenos Aires City.

Oct 2022 – **“Buenos Aires City C40 Summit”** Assistant of part of this international event’s organization, dealing with guests, audience and some speakers. Event organized by Buenos Aires City’s Government.

Oct 2022 and 2023- **“The Night of the Museums”** – Voluntary work. Site guide at “Saint Lucia Church” in Buenos Aires City. Annual event organized by the City Government.

Jun 2022 – Co-coordinator and tour guide at **Coast Guard of Argentina:** design of outings and city tour offered to the foreign Coast Guard Authorities invited to the celebration event of the Argentinian Coast Guard’s 212th anniversary.

2019 – **Embassy of France (Buenos Aires City)**: Voluntary work. Site guide at the annual event called “French Week”.

2018 –**The Night of the Temples**: Voluntary work. Tour guide of one of the walking tours designed for this annual event organized by the City Government.

2017-2018 –**Barolo Palace Tours**: Bilingual site guide.

2015 – 2017: **“Furlong Incoming” Travel Agency:** Bilingual assistance to the passengers at the cruise terminal of Buenos Aires City: assistance related to Pre-check in, Check in y post-check in, such as the checking of the passenger’s documentation, directional embarkment & disembarkment, luggage drop-off, Meet & Greet, Card Runner, Passport Collection, etc.

2014 **–** Date: **“GO - Ground Operations Argentina” Travel Agency:** Tour guide and coordinator of the city tours designed for the different cruise liners’ crews that arrive at the Cruise Terminal of Buenos Aires City. Bilingual assistance to the passengers at the cruise terminal of Buenos Aires City: assistance related to Pre-check in, Check in y post-check in, such as the checking of the passenger’s documentation, directional embarkment & disembarkment, luggage drop-off, Meet & Greet, Card Runner, Passport Collection, etc.

References

* *Santiago Reina –* **Abercrombie & Kent DMC –** Cruise Manager Argentina - SReina@abercrombiekent.com.ar
* *Clara Muzzio* – **Vice Chief of the City Government** - cmuzzio@buenosaires.gob.ar
* *Marcela Rafaniello* – **Inst. Sup. ‘Perito Moreno’** (Tourism College) - Director of Studies and Co-dean - marcelarafaniello@ispm.edu.ar
* *Adrián Fabrizio* – **Inst. Sup ‘Perito Moreno’** (Tourism College) – Dean - amadeus@ispm.edu.ar

and Director of Operations at ‘**GO - Ground Operations Argentina’** adrian@gobue.tur.ar